

Just Sayin

The survey of young people
and Transition Support Services

FOR RANGATAHI

WE WANT TO HEAR FROM YOU!

Oranga Tamariki is committed to continue to hear what young people think about the support provided to them, and to ensure their voices inform the way we continue to work to improve our services. We are grateful to all the young people who took part last year.

We want to hear what young people aged 16-20 have to say about how they can be supported when they leave Oranga Tamariki care or Youth Justice custody.

You are invited to take part in a survey about the Transition Support Service. This is a chance for you to have your say and tell us what you think about the support you have had from Oranga Tamariki and your Transition Worker. What you say will help improve transition support for other young people.

If you have been in care for at least 3 months and are aged 16 to 21 then you can take part. You might still be in care or have left care.

There is lots of information on the website www.justsayin.nz about what you will be asked, how your information will be used and your rights as a participant. Everything you say will be confidential.

It will take about 15 minutes. It will be faster online but it depends on how much you want to tell us.

We'll say thanks for taking part by giving you a \$30 voucher for somewhere like the Warehouse.

HOW TO TAKE PART

You can complete it online, on the phone or over a video chat. We sent a text message to everyone we had contact details for to invite them to take part. If you got a text, then use that to follow the link to the survey. If you didn't receive the text, you can still take part.



Do the survey online by using the QR code or going here: <https://surveys.malatest-intl.com/s3/JS22>

Call us for free: 0800 002 577 (between 9:00am and 5:00pm)

DO I HAVE TO TAKE PART?

NO.

Taking part is your choice. Your views are important, but you don't have to take part if you don't want to.

Discussing the survey with your family, whānau, social worker or transition worker might help you to decide whether to take part.

If you don't want to take part, you don't have to give a reason and it won't affect the care and support you receive. You can pull out of the survey at any time during the interview or skip any questions you don't want to answer.

IS IT CONFIDENTIAL?

Yes - everything you say is confidential.

When we interview you, we only know your first name and your contact details, and the only the person who interviews you knows what you say.

Your social worker, transition worker or your caregiver or anyone in Oranga Tamariki will not know what you say in your answers.

BUT – If we are worried about your safety or the safety of someone else, we will need to let Oranga Tamariki know. We will discuss this with you first.

Once the survey closes, some other information will be added for research purposes to your survey response anonymously – this will not be connected to your name or contact details.

Such information can include things like care, youth justice or transitions involvement details.

WHAT WILL HAPPEN TO MY INFORMATION?

Your answers will be used to write a report for Oranga Tamariki. Everyone's answers will be put together so no-one can see what you said. The report will go onto the Oranga Tamariki website. A summary will go onto this website www.justsayin.nz. The answers that all young people provide in the survey will be kept safe and secure so it can be compared with what young people say next year. This will help Oranga Tamariki know if they are getting better or what they need to change.

ARE THERE ANY RISKS FOR ME TO TAKING PART?

There may be some questions that make you upset or worried. You can skip these questions and we will provide information about where you can go for support. It's okay to have a support person with you when you do the survey. If we have your contact details we will text you the next day to check in.

What do I do if I want to talk with someone after the survey?

You can call the Transition Support team on 0800 55 89 89. You can call your social worker or transition worker.

WHO TO CONTACT IF YOU HAVE ANY QUESTIONS

Paris Porter and the team at Malatest International can answer any questions you have about the survey. You can contact them at 0800 002 577 or by email justsayin@malatest-intl.com.

If you have questions for Oranga Tamariki please contact Kanchana Subedi at Kanchana.Subedi@ot.govt.nz