

# FOR RANGATAHI

# THANK YOU FOR YOUR HELP - HEARING FROM YOU HELPS ORANGA TAMARIKI TO MAKE THINGS BETTER FOR YOUNG PEOPLE LEAVING CARE.

Over the last three years we have asked many of you to help by telling us about you experiences in leaving Oranga Tamariki care and the support you need.

The information young people gave us in previous surveys has been used to improve the transition support service in lots of different ways. You told us that planning for leaving care was sometimes not the best, so new training information and processes has been developed for Oranga Tamariki social workers to help make sure a plan is in place before young people leave care.

Your information has helped government planning to ensure safe, secure housing and to look at improving education and access to health for young people.

### WE WANT TO HEAR FROM YOU ONE LAST TIME!

We want to hear what you have to say about the support young people need when they leave Oranga Tamariki care or Youth Justice custody.

#### You are invited to take part in a survey about transition support.

There is lots of information on the website <u>www.justsayin.nz</u> about what you will be asked, how your information will be used and your rights as a participant. Everything you say will be confidential.

It will take about 15 minutes. It will be faster online but it depends on how much you want to tell us.

We'll say thanks for taking part by giving you a \$30 voucher for somewhere like the Warehouse.

### HOW TO TAKE PART

You can compete it online, on the phone or over a video chat. If you got a text, then use that to follow the link to the survey. If you didn't receive the text, you can still take part.

Do the survey online by using the QR code or going here:

https://surveys.malatest-intl.com/s3/JS23

Call us for free: 0800 002 577 (between 9:00am and 5:00pm)







### DO I HAVE TO TAKE PART?

NO.

# Taking part is your choice. Your views are important, but you don't have to take part if you don't want to.

Discussing the survey with your family, whānau, social worker or transition worker might help you to decide whether to take part.

If you don't want to take part, you don't have to give a reason and it won't affect the care and support you receive. You can pull out of the survey at any time during the interview or skip any questions you don't want to answer.

### IS IT CONFIDENTIAL?

Yes - everything you say is confidential.

We only know your first name and your contact details. Only the person who interviews you knows what you say.

Your social worker, transition worker or your caregiver or anyone in Oranga Tamariki will not know what you say in your answers.

BUT – If we are worried about your safety or the safety of someone else, we will need to let Oranga Tamariki know. We will discuss this with you first.

## WHAT WILL HAPPEN TO MY INFORMATION?

Your answers will be used to write a report for Oranga Tamariki. Everyone's answers will be put together so no-one can see what you said. The report will go onto the Oranga Tamariki website. A summary will go onto this website www.justsayin.nz. The answers that all young people provide in the survey will be kept safe and secure so it can be compared with what young people say next year. This will help Oranga Tamariki know if they are getting better or what they need to change.

## ARE THERE ANY RISKS FOR ME TO TAKING PART?

There may be some questions that make you upset or worried. You can skip these questions and we will provide information about where you can go for support. It's okay to have a support person with you when you do the survey. If we have your contact details we will text you the next day to check in.

If you want to talk with someone after the survey you can call the Transition Assistance line team on 0800 55 89 89. You can also call your social worker or transition worker.

## WHO TO CONTACT IF YOU HAVE ANY QUESTIONS

Molly Fisher and the team at Malatest International can answer any questions you have about the survey. You can contact them at 0800 002 577 or by email <a href="mailto:justsayin@malatest-intl.com">justsayin@malatest-intl.com</a>.

If you have questions for Oranga Tamariki please contact Valmai Copeland at <u>Valmai.Copeland@ot.govt.nz</u>



